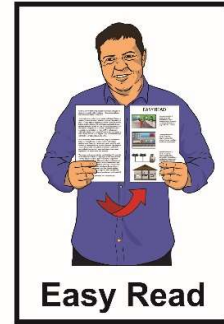




**People First NZ**  
Ngā Tāngata Tuatahi



# Easy Read information about the flooding in Waitomo District



**Information as at 6 pm**  
**Sunday 29 January 2023**



This Easy Read information has been written using information on the Whaikaha – Ministry for Disabled People website:

**[www.whaikaha.govt.nz/about-us/news/waitomo-state-of-emergency/](http://www.whaikaha.govt.nz/about-us/news/waitomo-state-of-emergency/)**



You can also check for updates on the Waitomo District Council:

Facebook:

**[www.facebook.com/waitomodistrict](http://www.facebook.com/waitomodistrict)**



Website:

**[www.waitomo.govt.nz](http://www.waitomo.govt.nz)**

# Where is the Waitomo District?



The Waitomo District is on the west coast of the Central North Island.

The Waitomo District is made up of places such as:



- Te Kuiti
- Benneydale
- Piopio.

You can find a list of the places that make up the Waitomo District at this website:



**[www.waitomo.govt.nz/our-district/about-waitomo/history/district-profile/](http://www.waitomo.govt.nz/our-district/about-waitomo/history/district-profile/)**



The Waitomo District Council has declared a **State of Emergency**.



A State of Emergency gives the Council and others more powers to deal with the emergency / flooding situation.



The phone number for the Waitomo District Council is:

**0800 932 435.**

It is open all day / night.

## Stay safe



If you or your home are in danger / unsafe call **111**.

If you are set up to do so you can text the **111 TXT** line.



You can find more information about the 111 TEXT line on the New Zealand Police **website**:

<https://tinyurl.com/bdekatxd>



It is important to **stay out** of the flood water.

# Getting support if you are affected by the floods



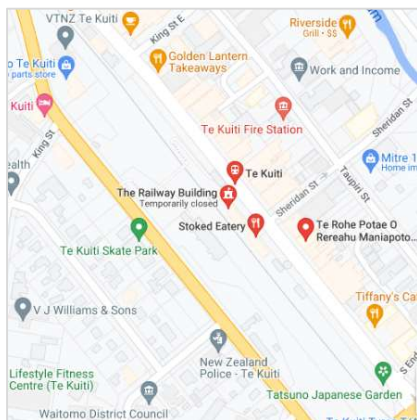
## 1. Ministry of Social Development and Waitomo District Council

If you need help the Ministry of  
Social Development and  
Waitomo Council staff will be at:

**Railway Building 3**

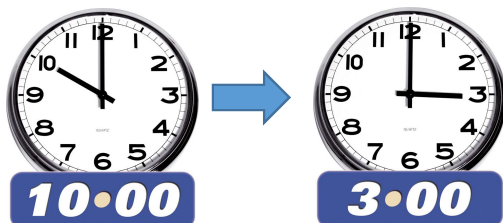
**Rora Street**

**Te Kūiti**



They will be there:

- **Monday 30 January 2023**
- **10 am** in the morning to  
**3 pm** in the afternoon.





## 2. Whakarongorau Aotearoa, New Zealand Telehealth Services



Deaf and disabled people and whānau / family can also talk to **Whakarongorau Aotearoa, New Zealand Telehealth Services:**



Phone: **0800 111 213**

Text: **8988**



It does not cost any money to call / text these numbers.



Whakarongorau is open all day / night.

### 3. Your disability service provider



If you need extra support talk to your disability service provider.



You can also contact Whaikaha – Ministry of Disabled People:

Phone: **0800 566 601**

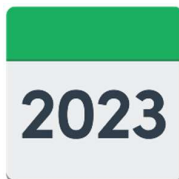
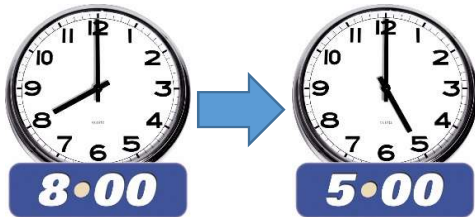
Email:

**[contact@whaikaha.govt.nz](mailto:contact@whaikaha.govt.nz)**





## 4. Work and Income



If you need help with money / costs because of the floods you can talk to Work and Income:

Phone: **0800 400 100**

This phone line is open:

- **8 am** in the morning to **5 pm** in the evening on:
  - Sunday 29 January 2023
  - Monday 30 January 2023.

If you are Deaf / deaf you can **email** Work and Income on:

**MSD\_Deaf\_Services@msd.govt.nz**



Make it Easy Kia Māmā Mai service is a part of People First New Zealand Ngā Tāngata Tuatahi.



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