



**Message from Whaikaha – Ministry of Disabled People about the flooding**

**in Auckland**



**28 January 2023**

This is a message from Whaikaha – Ministry of Disabled People.



The team at Whaikaha hope that everyone in Auckland is keeping safe from the flooding.



Whaikaha is working to make sure disabled people and whānau / family get the support during this time.

If you are in danger / unsafe please call **111**.

If you are set up to do so you can text the **111 TXT** line.



You can find more information about the 111 TEXT line on the New Zealand Police **website**:

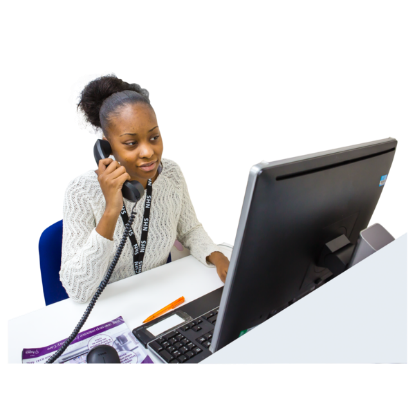
**https://tinyurl.com/bdekatxd**

**Where to get support if you are affected**

**by the flooding in Auckland**

1. **Auckland Emergency Management**

If you need help you should first contact Auckland Emergency Management:



Phone: **09 301 0101**

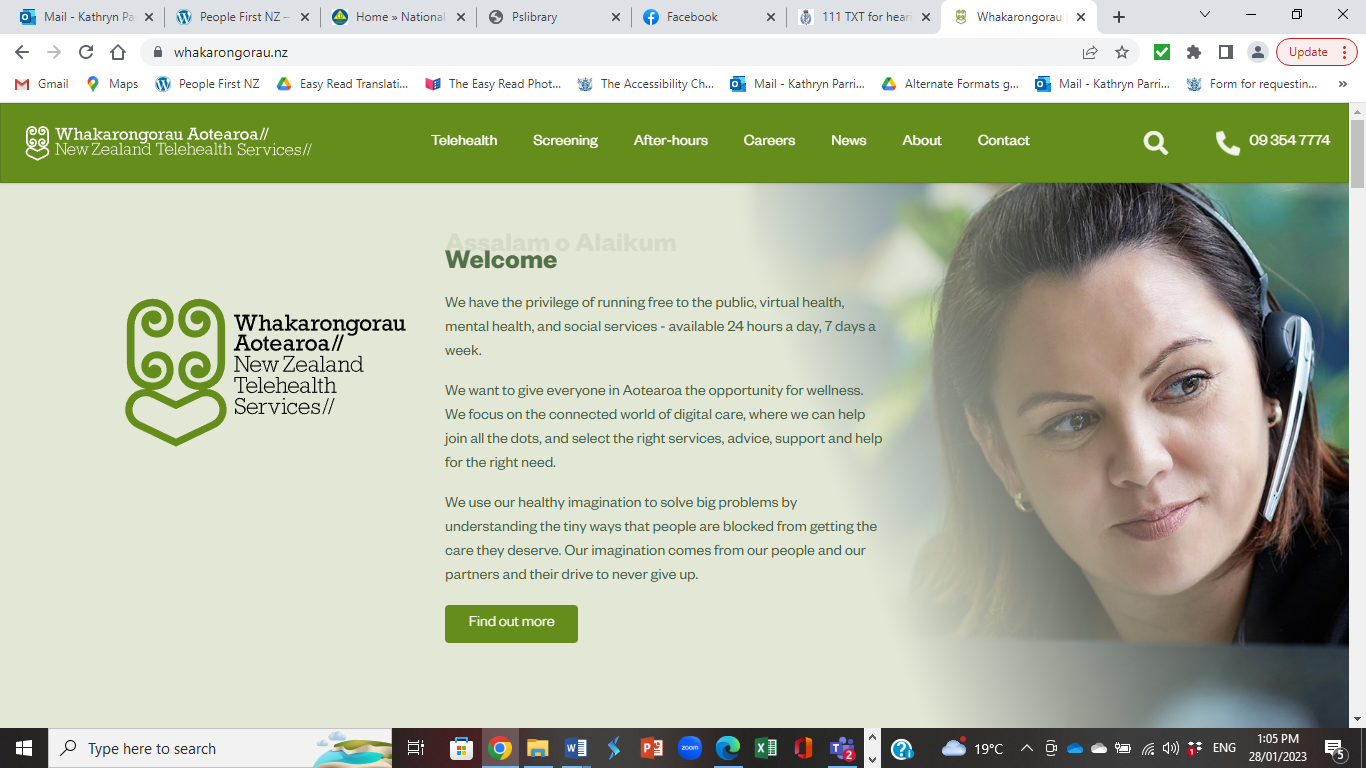
Email:

[**aeminfo@aucklandcouncil.govt.nz**](mailto:adminfo@aucklandcouncil.govt.nz)



You can also find updates on their **website**:

**www.aucklandemergencymanagement.org.nz/major-incident/flooding-2023**

1. **Whakarongorau Aotearoa, New Zealand Telehealth Services**

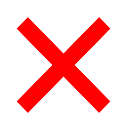


Deaf and disabled people and whānau / family can also talk to **Whakarongorau Aotearoa, New Zealand Telehealth Services**:

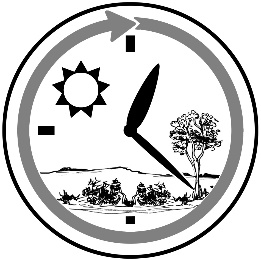


Phone: **0800 111 213**

Text: **8988**



It does not cost any money to call / text these numbers.

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Whakarongorau is open all day / night.

1. **Your disability service provider**

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If you need extra support talk to your disability service provider.

You can also contact Whaikaha – Ministry of Disabled People:

Phone: **0800 566 601**

Email:

[**contact@whaikaha.govt.nz**](mailto:contact@whaikaha.govt.nz)

1. **Work and Income**



If you need help with money / costs because of the Auckland floods you can talk to Work and Income:

Phone: **0800 400 100**

This phone line is open:



* **8 am** in the morning to **5 pm** in the evening on:



* Saturday 28 January 2023
* Sunday 29 January 2023
* Monday 30 January 2023.

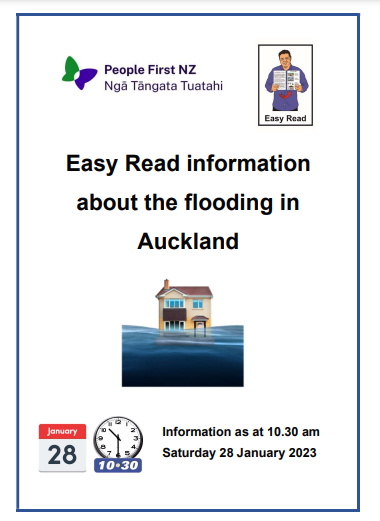
If you are Deaf / deaf you can **email** Work and Income on:

[**MSD\_Deaf\_Services@msd.govt.nz**](mailto:MSD_Deaf_Services@msd.govt.nz)

**Stay safe**



If you live in Auckland please stay safe during this time.



You can find more Easy Read information about staying safe in the Auckland floods on the People First New Zealand **website**:

**www.peoplefirst.org.nz/auckland-floods-easy-read-information**

Whaikaha will give updates so please check their website / Facebook page for more information:

Website: **www.whaikaha.govt.nz**

Facebook:

[**www.facebook.com/whaikaha.govt**](http://www.facebook.com/whaikaha.govt)

This information has been written by Whaikaha – Ministry of Disabled People.

Text

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