



**Message from Whaikaha –  
Ministry of Disabled People  
about the flooding  
in Auckland**



**28 January 2023**

This is a message from Whaikaha –  
Ministry of Disabled People.



The team at Whaikaha hope that  
everyone in Auckland is keeping safe  
from the flooding.



Whaikaha is working to make sure  
disabled people and whānau / family  
get the support during this time.



If you are in danger / unsafe please  
call **111**.

If you are set up to do so you can text  
the **111 TXT** line.



You can find more information about  
the 111 TEXT line on the New  
Zealand Police **website**:

<https://tinyurl.com/bdekatxd>

# Where to get support if you are affected by the flooding in Auckland



## 1. Auckland Emergency Management

If you need help you should first  
contact Auckland Emergency  
Management:



Phone: **09 301 0101**

Email:

**[aeminfo@aucklandcouncil.govt.nz](mailto:aeminfo@aucklandcouncil.govt.nz)**



You can also find updates on their  
**website:**

**[www.aucklandemergencymanagement.org.nz/  
major-incident/flooding-2023](http://www.aucklandemergencymanagement.org.nz/major-incident/flooding-2023)**



## 2. Whakarongorau Aotearoa, New Zealand Telehealth Services



Deaf and disabled people and whānau / family can also talk to **Whakarongorau Aotearoa, New Zealand Telehealth Services:**



Phone: **0800 111 213**

Text: **8988**



It does not cost any money to call / text these numbers.



Whakarongorau is open all day / night.

### 3. Your disability service provider



If you need extra support talk to your disability service provider.



You can also contact Whaikaha – Ministry of Disabled People:

Phone: **0800 566 601**

Email:

**[contact@whaikaha.govt.nz](mailto:contact@whaikaha.govt.nz)**



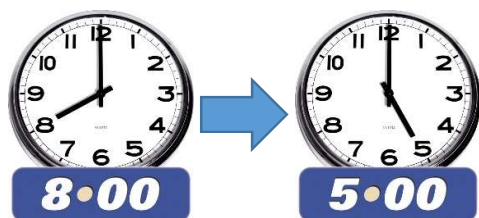
## 4. Work and Income



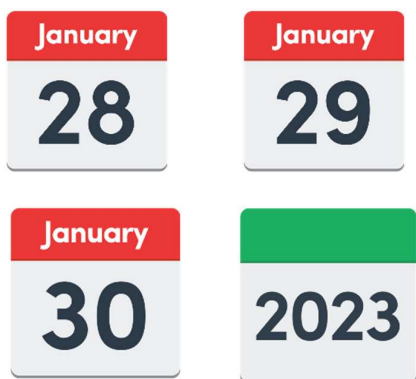
If you need help with money / costs because of the Auckland floods you can talk to Work and Income:

Phone: **0800 400 100**

This phone line is open:



- **8 am** in the morning to **5 pm** in the evening on:
  - Saturday 28 January 2023
  - Sunday 29 January 2023
  - Monday 30 January 2023.



If you are Deaf / deaf you can **email** Work and Income on:

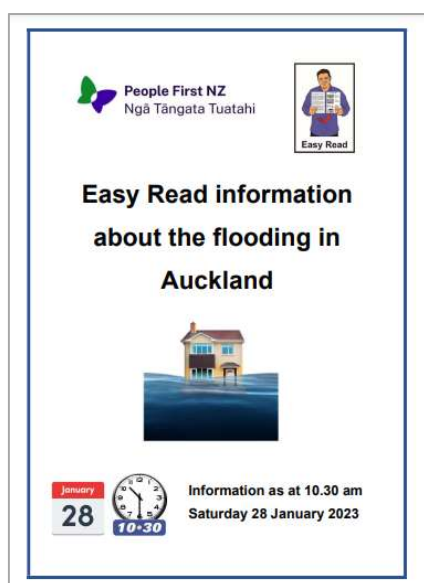
**MSD\_Deaf\_Services@msd.govt.nz**



## Stay safe



If you live in Auckland please stay safe during this time.



You can find more Easy Read information about staying safe in the Auckland floods on the People First New Zealand **website**:

**[www.peoplefirst.org.nz/auckland-floods-easy-read-information](http://www.peoplefirst.org.nz/auckland-floods-easy-read-information)**



Whaikaha will give updates so please check their website / Facebook page for more information:



Website: **[www.whaikaha.govt.nz](http://www.whaikaha.govt.nz)**

Facebook:

**[www.facebook.com/whaikaha.govt](https://www.facebook.com/whaikaha.govt)**



This information has been written by Whaikaha – Ministry of Disabled People.



It has been translated into Easy Read by the Make it Easy Kia Māmā Mai service of People First New Zealand Ngā Tāngata Tuatahi.



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