Developmental Evaluation Report Summary

**At midpoint of certification cycle for community residential services – sensory, intellectual and physical disability**

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| **Name of provider:** | Creative Abilities |
| **No of houses visited and locations - suburb and town only:** | 3 | Auckland |
| **Date visit/s completed:** | 26-28 April 2017 |
| **Name of Developmental Evaluation Agency:** | Standards and Monitoring Services |

**General Overview:**

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| A xx-year-old man with developmental delay currently lives in this house alone.This man has been a client at the Creative Abilities day Centre for approximately 12 years and a residential client for three years. He has lived in this house for 18 months and considers it his home, although he seems to want a change and to be able to move in with a friend. He likes to participate in the running of the house with cooking, shopping and putting rubbish out etc. He has friends he visits with regularly and is competent at catching buses and getting around the city independently. He said he learned to do this to save the cost of taxis allowing him more choices about how he spends (and saves) his money. This man attends the Creative Abilities day Centre three and half days a week, he walks to the Centre most days which is approximately 10 minutes from his home. Friday is his Community Day.It seems this man has made significant progress in the past few years and is now more confident getting around the community. He has valuable friendships he is learning to maintain appropriately. He has a girlfriend with whom the relationship seems challenging at times with a lot of support needed. Support is also needed around some household chores such as cooking and security at the house, as he lacks confidence in many ways and worries things may go wrong.There is a sleep over staff member each night as safety and security at home is a concern. It seems he needs reminders to lock the doors and oversight is needed to ensure his own safety with visitors and friends he may make and bring home. |

**Quality of Life Domains – evaluative comment on how well the service is contributing to people achieving the quality of life they seek.**

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| **1 – Identity:** Personal plans and goals are in place for this man, most of which focus on greater independence and getting a job. These specific goals seem to vary depending on where they were recorded with no records on the goal monitoring sheets. We believe greater sharing of responsibilities for monitoring and achieving these goals between residential and vocational staff will improve this process and his results. Personal and family relationships are supported and respected. **2 – Autonomy:** This man is able to make decisions about his daily routine to some extent and is out of the house most days. At times, he choses not to go to the Centre and sometimes goes to other places or home independently. The service has initiated weekly Community Days that each house designs for themselves as an alternative to going to the Centre. This man’s community day is Friday, there was limited information to describe how he spends this day. Privacy and confidentiality is respected regarding personal information, phone calls and communication. The service attempts to ensure that this man enjoys life patterns similar to other people in the community. He is able to plan and participate in the community to the extent he chooses. He likes to phone his friends and family each night, on weekends he likes to go to sports games and to explore the city and he goes to church each weekend. This includes travelling independently, going to sports games, pubs, cafes, community venues, friends’ homes and his church. He visits family regularly and celebrates special occasions and holidays with them.**3 – Affiliation:** The service endeavours to provide opportunities for interaction with the members of the community however this tends to be driven by the day Centre that most of Creative Abilities clients attend so most interaction is with other clients and staff. The intention of the Community Day is to enhance community participation although for this man as he is living alone he needs to find his own way of doing this. As mentioned he is able to make his own way around so is able to be creative. There were no clear records of what he does with his day, or how what he does do might be helping him achieve his goals.This man is described as very social and likes being with others. He has a good friend he has known for several years who lives in a nearby suburb on the North Shore. The two friends meet often (out and at each others home) and phone each other most nights. This man has indicated he would like to live with or nearby his friend. Both the service and family believe the relationship would stay healthier if they didn't live in the same house, and the possibility of moving nearer is being explored. This man is also a very active member of his church. The house is in a typical neighbourhood where the man enjoys normal relationships with his neighbours who know him, and keep an eye out for him.**4 – Safeguards**: This person has a strong support network through his family and friends. This family have regular contact by phone, visits to the house and visits home. This family involvement is an impressive aspect of the service and a vital one for this man to enjoy the life he has. Risk Management Plans, Alerts and Crisis Plans are in place and are current. Medication is kept secure. The files sighted contain photographic identification, blister pack medication, PRN, sign off sheets and information on the side effects of the medication prescribed. Incident reports are in place along with a supporting protocol. **5 – Rights**: There do not seem to be any minutes of house meetings for this man however, The Social Worker sees him on a regular basis and based on the journal notes it seems he is able to speak and voice his concerns and is consulted about he running of his own home. It would be valuable however for any comments, requests etc. to be noted and follow-ups also noted to ensure this man’s voice is being heard and progress is being made where possible. This man helps with the house-hold management but it seems he struggles sometimes with the responsibilities of independent living; we believe that on-going records could also tie-in and be measured against his own personal aspirations of greater independence and improved relationship skills.All clients of the Centre also have the opportunity to have a say in the running of the Centre through regular meetings there and seem to value the roles of decision and change makers. This person is very proud of his role in this and informed us he helps to decide and plan the outings for the Getaway program. As there was no evidence of the people being involved with any other self-advocacy forums outside the organization, we believe this man would benefit significantly by being part of such groups and recommend the service support him to access and engage in advocacy development forums outside the organization.**6 – Health and Wellness**: The man is supported to maintain good health with supported personal hygiene routines, healthy meals, assistance to plan and cook meals and regular exercise with good records of any health concerns kept. He is clearly comfortable in his home and demonstrates a sense of belonging and pride. A non-aversive approach to behaviour is practised.  |

**Outline of requirements and recommendations** **(not including those relevant to support for specific individuals)**

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| **Requirements:**There were no requirements to this report.**Recommendations:**Personal goals be clarified and involve all people working with this person.Develop a more team based, consistent approach to behaviour support and management for this person.The service assists this man to seek social and sporting opportunities through outside organizations such as Special Olympics.Training be provided for staff to better support this man in his relationships and ensure his personal safety.Support this man to access and engage in self-advocacy development forums outside the organization.  |