# Developmental Evaluation Report Summary

## For residential services – sensory, learning and physical disability

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| **Name of provider:** | IDEA |
| **Number of locations visited by region** | 1 |
| **Date visit/s completed:** | 18 December, 2015 |
| **Name of Developmental Evaluation Agency:** | SAMS |

## General Overview

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| The Kauika flats provide living arrangements to seven men with varying support needs. Many have had a long association with IDEA services. The majority of the men require assistance to manage health conditions in order to live a meaningful life.  The design of the flats enables the men to have a living situation which meets their needs.  The men are independent. Each man’s needs are distinctly different and the staff recognise this and use strategies which are appropriate, to each person circumstances.  Most of the men enjoy active lifestyles. They work, and enjoy activities according to their interests.  The Area Manager is relatively new (one year) and attention has been given to improving the physical condition of the flats, and creating a more consistent staff team. Both families and existing staff have noticed an overall improvement in the service being provided. Further improvements are being considered and the Evaluation Team is confident the men’s lifestyles will be further enhanced. |

## Quality of Life Domains – evaluative comment on how well the service is contributing to people achieving the quality of life they seek

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| 1) IDENTITY  Most of the men have a personal plan which identifies aspirations which reflect their interests, and should someone choose not to have a plan this decision is respected. Better monitoring of how goals are supported will further enhance the service being offered. Once the availability of transport has been clarified further community integration is likely to be experienced.  2) AUTONOMY  The staff use visual cues to enhance and further aid the men in understanding decision-making and routines.  The flats provide adequate living spaces and greater attention to the up-keep of them has been appreciated, and further improvements are planned. Attention to the flooring in two flats is urgently required.  The files viewed provide sufficient information, and the service is undergoing a process which will see all information updated. Reissuing families with relevant documents and updating some documents will ensure the most relevant information is contained in the men’s files.  3) AFFILIATION  The men participate in community activities. They access doctors and other health specialists as required. The men hold valued roles within their family, and peer networks.  4) SAFEGUARDS  The men have regular family involvement and finding a non-paid buddy may be a way to increase personal networks. The service has numerous processes which help keep the men safe, including staff training and collaboration with allied specialists.  5) RIGHTS  The men’s rights are respected and they are encouraged to discuss areas they want changed. They are recognised for their strengths, and treated in a respectful and fair manner. The service demonstrates well how to promote a ‘least restrictive option’ so the men can explore new experiences.  6)HEALTH AND WELLNESS  The men have experienced improvements in health as a result of innovative strategies by staff. Specific dietary requirements are recognised.  It is recognised with new leadership, team-building and mentoring opportunities will enable the staff team to be further strengthened. |

## Outline of requirements and recommendations (not including those relevant to support for specific individuals)[[1]](#footnote-1)

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| One requirement was identified, and relates to the refurbishment of flooring in two of the flats. |

## Recommendations

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| The provision of transport is explored for the men who have a home-based day programme.  The service continues to implement plans to improve the condition of the flats.  The service improves documentation.  - information to families  - home agreements  - Electoral roll status  The management develops and implements team building strategies which will address:  - effective communication  - individual commitment  - continuity of approach |

1. Please see the [evaluation tool](http://www.health.govt.nz/our-work/disability-services/contracting-disability-support-services/developmental-evaluation-disability-support-services) for reference [↑](#footnote-ref-1)